

## Abstract

A reservation changing system provides diverse services. A memory card obtains, via a mobile telephone, a distance from a present location to a boarding station for a train for which a reservation has been made, and judges whether to perform a train reservation change search depending on the relationship between the obtained distance and a time remaining until a departure time of the train. When it is judged that a reservation change search is to be performed, the memory card obtains an expected arrival time at the station from a timetable server apparatus, compares the obtained expected arrival time with the departure time, and when a time margin between the two times is insufficient, the memory card instructs a reservation center apparatus, via the mobile telephone, to change the reservation, and receives and stores reservation information.